

Non-Discrimination Policy

Canvas Health offers its services without regard to race, color, creed, religion, national origin, sex, marital status, gender identity, disability, status with regard to public assistance, age, sexual or affectional orientation, familial status, ancestry, local human rights commission activity, citizenship, genetic information, protected veteran or military status, or any other protected class. The same requirements are applied to all, and there is no distinction in eligibility for, or in the manner of, providing services.

Authority

Section 1557 of the Patient Protection and Affordable Care Act (42 USC 18116)
Title VI of the Civil Rights Act of 1964
Title IX of the Education Amendments of 1972
Section 504 of the Rehabilitation Act of 1973
Age Discrimination Act of 1975
Minnesota Human Rights Act
Americans with Disabilities Act (ADA)

Applicability

This policy applies to all services provided by Canvas Health

Definitions

Creed: Set of beliefs or aims which guide someone's actions.

Guidelines and Implementation

- I. **Canvas Health identifies a Civil Rights Coordinator (Section 504 Coordinator)**
The person designated to coordinate with Section 504 of the Rehabilitation Act of 1973 (nondiscrimination against the handicapped) is the Chief Executive Officer, Canvas Health, 7066 Stillwater Boulevard North, Oakdale, Minnesota 55128, phone number (651) 777-5222, TTY (651) 770-6834.
- II. **Canvas Health assures Equal Access**
To assure equal access to Canvas Health services, and an equal opportunity to benefit from such services, Canvas Health will provide or arrange for auxiliary aids and interpretive services, at no charge, for current or prospective clients with limited English proficiency and/or sensory impairment. *See Equal Access Policy*
- III. **Grievance Procedure for allegations of client Discrimination**
Any program participant, participant representative, or prospective participant who has

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reason to believe that they have been mistreated, denied services, or discriminated against in any aspect of services because of handicap may file a written grievance in the office of the Civil Rights Coordinator. The grievance must be in writing, contain the name and address of the person filing it, and briefly describe the action alleged to be prohibited by the regulations.

The Civil Rights Coordinator will meet with the person who filed the grievance and any other involved persons or Canvas Health staff within fifteen (15) working days of receiving the grievance. A written report will be made of the process and outcome of this meeting by the Civil Rights Coordinator. Written records regarding the grievance will be kept on file at Canvas Health for three (3) years. *See Client Complaints, Grievances and Appeals policy.*

IV. Service Animals in accordance with the ADA

See Animal Policy

Attachments

[Overall CANVAS HEALTH Standards](#)

[Client Rights](#)

[Section 1557](#)

[Hill-Burton Act](#)

References

QA-4010 Client Complaints, Grievances and Appeals policy

WES-5001 Animal Policy

CUL-1001 Equal Access Policy

Supersession

QA-4018 Non Discrimination Policy 8/12/2015