

Notice Informing Individuals about Nondiscrimination and Accessibility Requirements

Canvas Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, language, religion, political beliefs, sex, marital status, age, sexual orientation, gender identity or disability. **Canvas Health** does not exclude people or treat them differently for any of these reasons.

Canvas Health:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact (651) 777-5222, TTY (651) 770-6834 or office receptionist.

If you believe that **Canvas Health** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person, by mail, fax, or email with:

Dr. Khu Thao, CEO, Canvas Health, Inc.

- 7066 Stillwater Boulevard North; Oakdale, MN 55128
- (651) 777-5222 | TTY (651) 770-6834 | Fax (651) 251-5111

E-mail: kthao@canvashealth.org

If you need help filing a grievance, Dr. Thao is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <u>https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</u>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW Room 509F, HHH Building

Washington, D.C. 20201

(800) 368-1019, (800) 537-7697 (TDD)

Complaint forms are available at <u>http://www.hhs.gov/ocr/office/file/index.html</u>.